RV Guest Policy

All RV's must carry proof of liability insurance

Check-in and Check-out

Check-in is at 3 pm. No check-ins are accepted after 9pm.

Check-out is at 10am. Before checking out, please make sure the following is completed:

- All trash is picked up around the site
- All maintenance concerns, if any, are reported to the office
- Campfires are completely put out and all trash debris removed from pit

Late checkout fee(s) will apply after a 30 minute grace period. Late checkout fees are: \$25.00 per hour for RV sites

Property Gate

The front gate is open during office hours. After hours, the gate is closed with a chain, but not locked. When coming and going, after hours, please close the gate after you. We are hoping to re-enforce a sense of privacy and limit drive thru activity.

Visitor Policy

All guests and visitors must stop at the General Store and Office to register promptly upon arrival. All visitors that are on property for more than 30 minutes will be charged a visitor fee. Visitor and additional guest fees (day or overnight): \$15.00 per adult per day, \$7.50 per child (2-12) per day. There is a limited number of visitors on property on any given day. Maximum number of visitors on property is 25 per day, with the exception of 45 visitors on weekends or holidays. Reservations can be made in advance at the office.

Vehicle Passes

All vehicles on property should have a Lakeshore issued vehicle pass. Guest passes and visitor passes will be color differentiated and distributed upon check-in at the office.

Pet Policy

A maximum of 2 pets per site is allowed. All pets on site must be registered with the office and a pet fee of \$15 per pet per week will be charged. If staying longer than 30 days, the pet fee is \$10 per pet per week. All dogs must remain on leash on property. It is the owners responsibility to clean up after their dog and dispose of waste properly. Any damages to Lakeshore property caused by pets will be charged to the owner.

Parking

Parking for 1 vehicle per reservation is provide. Any additional vehicles must park in overflow parking across North Ennis Lake Road for a \$5.00/day fee. All vehicles must have a Lakeshore issued parking pass. Visitor fee includes parking.

Property Rules

- Please no door mats or blocks on grass as we are trying to keep our grass green and healthy
- Avoid parking in grass
- No tents or tent structures. Shade tents only allowed if they are actively in use
- No hanging hammocks, decorations or other items from trees
- Please keep your sites tidy, this benefits you and your neighbor. Storage units are available if needed.
- Please don't move fire rings once they have been placed
- Fully put out all fires after every use
- No fireworks

Quiet Hours

In order to maintain a peaceful atmosphere for all guests, please limit disruptive noises between 9pm and 8am.

Trash Disposal

Trash disposal is provided across North Ennis Lake Road. The dumpster is located to the right after you go through the side gate marked with an orange handle.

Lake Access

Communal lake access is located to the west of the marina. Avoid swimming or accessing the lake near the boat launch or boat slips. All children should be monitored near the lake and life vests are available upon request. When enjoying the lake, please make sure all trash is disposed of in order to keep the area enjoyable for all guests. All lake activities are conducted at your own risk.

Damages

Please let the office know if there are any accidents or damages that may occur during your stay so we can get it resolved as soon as possible.

Cancellation Policy

RV site reservations are fully guaranteed 30 days prior to arrival date. 50% of the base rate is charged when making a reservation. Complete payment is due 30 days prior to arrival. If a reservation is canceled before the 30 day period, a refund will be issued minus a \$50 cancellation fee. No refunds will be issued within the 30 day period before the arrival date. Boat slips are fully refundable 30 days before arrival. No refunds are issued for boat slip cancellations made within 30 days prior to arrival.

Contacts

Office and General Store

Email: general@lakeshorecabinsandcampground.com

Phone: (406) 682-4424

After-Hours Contact

Calls will be forwarded to on-call staff