

Cabin Guest Policy

Check-in and Check-out

Check-in is at 3 pm on the starting date of the reservation. Cabins offer keyless entry with a personalized code for each reservation. Codes will be set and confirmed the week before the reservation begins.

Check-out is at 10am on the last day of the reservation. Before checking out, please make sure the following is completed:

- dishes are clean and/or dishwasher is run
- towels are placed on the floor in the bathrooms or in the laundry bag for dry cabins
- all remotes (TV, A/C, light and fan) are located and placed in a visible location
- beds do not need to be stripped, but leave them unmade

Property Gate

The front gate is open during office hours. After hours, the gate is closed with a chain, but not locked. If coming and going during this time, please close the gate after you. We are hoping to re-enforce a sense of privacy and limit drive thru activity.

Visitor Policy

All visitors that are not on the reservation are given a 30 minute grace period for a quick visit on property before being charged. However, if staying longer than 30 minutes, they must register at the office. Guest (day or overnight) fee: \$15.00 per adult per day, \$7.50 per child (2-12) per day There is a limited number of visitors on property on any given day. That number may not exceed 25 per day and 35 visitors on weekends or holidays. Reservations can be made in advance at the office. RV seasonal campers are allowed 4 visitors (day or night) per site without charge. Each additional guest would be charged \$15.00 per person per day.

Visitor Registration

All guests must register at the main office promptly at arrival. There is a guest registration sheet in the office door for guests to sign in or hanging by the door for after hours sign-in.

Vehicle Passes

All vehicles on property should have a Lakeshore issued vehicle pass. Seasonal passes and guest passes will be laminated color differentiated from visitor passes. Please stop at the office to get your vehicle placards.

Pet Policy

All pets on site must be registered with the office and a pet fee of \$10 per day will be charged. All dogs must remain on leash on the entire property. It is the owners responsibility to clean up after their dog and dispose of it properly. Any damages to Lakeshore property caused by pets will be charged to the owner.

Parking

Parking for 1 vehicle per reservation is provided at the cabins. Any additional vehicles must park in overflow parking across North Ennis Lake Road for a \$5.00/day fee. All vehicles must have a Lakeshore issued parking pass.

Quiet Hours

In order to maintain a peaceful atmosphere for all guests, please limit disruptive noises between 9pm and 8am.

Trash Disposal

Trash disposal is provided across North Ennis Lake Road. The dumpster is located to the right after you go through the side gate marked with an orange handle.

Lake Access

Communal lake access is located to the west of the marina. Please be advised of swimmers itch, more information can be found on the fact sheet. Avoid swimming or accessing the lake near the boat launch or boat slips. All children should be monitored near the lake and life vests are available upon request. When enjoying the lake, please make sure all trash is disposed of in order to keep the area enjoyable for all guests. All lake activities are conducted at your own risk.

Damages

Please let the office know if there are any accidents or damages that may occur during your stay so we can get it resolved as soon as possible.

Cancellation Policy

Cabin reservations are fully guaranteed 30 days prior to arrival date. 50% of the base rate is paid upon reservation and complete payment is due 30 days prior to arrival. If a cabin reservation is canceled before the 30 day period, a refund will be issued minus a \$100 cancellation fee. If a multi-cabin reservation is canceled before the 30 day period, a refund will be issued minus a \$500 cancellation fee. No refunds will be issued within the 30 day period before the arrival date. Boat slips are fully refundable 30 days before arrival. No refunds are issued for boat slip cancellations made within 30 days prior to arrival.

Contacts

Office and General Store

Email: general@lakeshorecabinsandcampground.com
reservations@lakeshorecabinsandcampground.com
Phone: (406) 682-4424

After-Hours Contact

Calls will be forwarded to on-call staff

